Advanced Solution Center for Public Safety Website (New York State)

- **Business Problem(s) Targeted:**
  - No centralized IT systems for basic law enforcement functions including records management systems, computer aided dispatch, automated vehicle location, and computer-based mapping.
  - This environment of separate, diverse systems presents barriers to effective information sharing, coordinated responses, and achieving the benefits of economies of scale.

- **Global Solutions Implemented/to Be Implemented and for What Specific Purpose(s):**
  - Develop a secure web site in support of the Advanced Solutions Center for Public Safety to educate local agencies on the solutions, including the benefits, available to them. The site will be used to ensure that the public safety community is aware of new systems and tools, and that every local agency has access to state and federal public safety resources. This site will be integrated into the proven New York State Integrated Justice Portal.
  - Analyze and reorganize the existing New York State Integrated Justice Portal to better serve the needs of local agencies.

Background: New York State’s new Advanced Solutions Center for Public Safety will provide fiscal relief to municipalities and counties by offering lower cost, better integrated, high capability technology to local law enforcement. Through the Advanced Solution Center, New York State will offer a suite of centralized technologies to enforcement agencies. In addition to ensuring these agencies have access to new, much-needed tools to improve the delivery of services, the Solution Center will reduce local operating costs in a time of fiscal stress. It will also serve as a data platform for ongoing research and development, introducing local jurisdictions to new analytical tools and producing new knowledge.
• Reusability Factors (i.e., specific business problems, considerations, factors, or environments to be considered if project efforts are planned for reuse or replication):
  o Project efforts will be reusable for states needing to communicate and market centralized services available to local agencies.

• “Asks” of BJA/Global (i.e., other than funding, what additional solutions or support would facilitate successful resolution of the project’s business problem[s]?):
  o The Global Justice Information Sharing Toolkit will be leveraged to utilize existing resources to support our project.
  o Provide best practices on web site development to support communication and marketing of a centralized solution.
  o Provide technical guidance on development of responsive websites.

• Data-Driven or Evidence-Based Practices or Evaluation Methods Used/Planned for Use:
  o Project will enable documentation of successful means to communicate and market centralized services to local agencies.

• Benefits and Outcomes (realized or anticipated, depending on project maturity):
  o Solutions available within the Advanced Solutions Center for Public Safety are effectively marketed resulting in increased participation from local agencies.
  o New York State’s Integrated Justice Portal is reorganized to address concerns identified by users of the existing applications.

• Lessons Learned and Challenges to Implementation (as part of the final findings or feedback to date, depending on project maturity):
  o Project is in early stages and, therefore, too early to provide lessons learned and challenges to implementation.

• Project Points of Contact:

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